Introduction to Druva Cloud Platform Console

Druva Cloud Platform Console is the starting point from where you administer data backed up from the configured data sources. It is the first page you see when you log in, and it provides:

- An overview of all the services in an account
- Information about the data protected by Druva
- Information about the data sources that are registered with Druva

You see the following page when you access the Druva Cloud Platform Console:
Important:

- If you have licensed both inSync as well as Druva Phoenix prior to Druva Cloud Platform release of July 14th, 2018 and have not merged the accounts:
  - The Druva Cloud Platform Console displays the services, summary, and utilization only applicable to the product which you selected at the time of login. And the services associated with the other product remain inactive.
  - If you attempt to access the services of other than the logged-in product, a prompt is displayed, which requests your permission to switch from one product to the other product.
Global Navigation Panel

- Home
- Data Protection
  - Endpoints
  - SaaS Apps
  - Share
  - Hybrid Workloads
  - Native Workloads (CR)
- Data Governance
  - eDiscovery
  - Federated Search
  - Sensitive Data Governance
- Cyber Resilience
  - Ransomware Recovery
  - Data Loss Prevention
- Administration
  - Manage Administrators
  - Druva Cloud Settings
  - Account Details

On the top-left corner of the page, you can access the Global Navigation Panel by clicking the


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The Global Navigation Panel provides navigation to the Druva products, services, administration, and settings section.

If you are a Druva Cloud Administrator, you can:

• Add, edit, or delete inSync, Phoenix, or other Druva Cloud Administrator
• Set up a password policy
• Set up SSO for administrators
• Set up Geofencing (block login requests from unauthorized networks)

For more information, see About Druva administrators.

To navigate from the applicable Product Management Console to the Druva Cloud Platform Console at any time during the session, click the Druva icon

Data Protection Summary

The following table describes the information in the Data Protection Summary section:

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Data Sources</td>
<td>Shows the total number of sources in your account that Druva is backing up. Sources can be endpoints such as laptops, or remote servers such as virtual machines.</td>
</tr>
<tr>
<td>Total Data</td>
<td>Shows the total amount of data that Druva has backed up across all the data sources, utilizing the Druva services.</td>
</tr>
</tbody>
</table>

The total data shown in this field is categorized product-wise as follows:
### Field Description

- **inSync**: Total data backed up across all the devices.
- **Druva Phoenix**: Total Source + Changed data across all the data sources.

To view the total data backed up product-wise:

- See **Total data** field in the **Usage Trends** area on the inSync dashboard.
- See **Source + Changes** field in the **License and Storage** area on the Druva Phoenix dashboard.

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**Data by Source**

*Note: The storage consumed by file servers is equal to the total storage consumed by registered Windows servers, Linux servers, and NAS shares.*

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### Service Utilization

The following table describes the information in the **Service Utilization** section:

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Successful Backups</td>
<td>Shows the total number of successful backups, utilizing the Druva services.</td>
</tr>
<tr>
<td>Total Restores</td>
<td>The total number of successful backups is counted as the sum of:</td>
</tr>
<tr>
<td>Compliance Policies</td>
<td>• inSync: Total number of successful backups across all the devices, SaaS Apps, and Sharepoint sites.</td>
</tr>
<tr>
<td>Legal Holds</td>
<td>• Druva Phoenix: Total number of successful backups for all the workloads across the organizations.</td>
</tr>
<tr>
<td>DR Instances</td>
<td>Only the last successful backups are counted.</td>
</tr>
</tbody>
</table>

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### Field Description

To view the successful backups product-wise:

- See the **Backup and Restore Status** area on the inSync dashboard.
- See the **Organizations** area on the Druva Phoenix dashboard.

Shows the total number of all successful restore jobs to date, utilizing the Druva services.

The total number of restores is counted as the sum of:

- **inSync**: Total number of restores across devices, SaaS Apps, and Sharepoint sites.
- **Druva Phoenix**: Total number of restores done till date.

**Total Restores**

To view the successful restores product-wise:

- See the **Backup and Restore Status** area on the inSync dashboard.
- See the **Summary** area on the Druva Phoenix dashboard.

**Legal Holds**
Shows the total number of Legal Holds applied to the snapshots in inSync.

**Compliance Policies**
Shows the total number of Compliance Policies created within inSync account.

**DR Instances**
Shows the total number of virtual machines replicated in your AWS account.

### Storage Growth

The storage growth section shows how the storage consumption for your account has changed over the last 90 days. When you hover over a particular place in the chart, you can see the storage consumed on a day.
For a new account, the storage growth is zero percent. After the first backup job is complete, the chart shows the growth in comparison to zero bytes consumed on the day of the account creation. The chart is updated over a period of 90 days based on the data Druva backs up from different data sources according to different schedules. The storage growth chart on the Druva Cloud Platform Console displays the total de-duped data backed up in inSync over the last 90 days and Source + Changed data backed up in Druva Phoenix.

**Products & Services**

The **Products & Services** section lists all the Druva products and their services.

### Services

<table>
<thead>
<tr>
<th>Data Protection</th>
<th>Hybrid Workloads</th>
<th>Native Workloads</th>
</tr>
</thead>
<tbody>
<tr>
<td>Endpoints inSync</td>
<td>Phoenix</td>
<td>CloudRanger</td>
</tr>
<tr>
<td>Devices</td>
<td></td>
<td></td>
</tr>
<tr>
<td>SaaS Apps inSync</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Microsoft 365</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Google Workspace</td>
<td></td>
<td></td>
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<tr>
<td>Salesforce</td>
<td></td>
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<tr>
<td>Box</td>
<td></td>
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<tr>
<td>Slack</td>
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<td></td>
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</tbody>
</table>

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<tr>
<th>Data Governance</th>
<th>Insights</th>
</tr>
</thead>
<tbody>
<tr>
<td>eDiscovery</td>
<td>File Analytics</td>
</tr>
<tr>
<td>Federated Search</td>
<td>Recommendations</td>
</tr>
<tr>
<td>Sensitive Data Governance</td>
<td></td>
</tr>
<tr>
<td>Cyber Resilience</td>
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<tr>
<td>Ransomware Recovery</td>
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<tr>
<td>Data Loss Prevention</td>
<td></td>
</tr>
</tbody>
</table>

Druva services are categorized as:

- Data Protection
  - Endpoints (inSync)
  - SaaS Apps (inSync)
  - Hybrid Workloads (Phoenix)
  - Native Workloads (Cloud Ranger)
- Data Governance
- Cyber Resilience
- Insights
# Cloud Status

This section shows the region where your snapshots are stored and its health. In the above example, two locations in your account are operational. The possible states are:

<table>
<thead>
<tr>
<th>State</th>
<th>Denoted with</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operational</td>
<td>Green</td>
<td>All Druva services are up and running</td>
</tr>
<tr>
<td>Planned Maintenance</td>
<td>Blue</td>
<td>Few or all regions are undergoing scheduled maintenance. Druva services may not be available for some time.</td>
</tr>
<tr>
<td>Partial Service Disruption</td>
<td>Orange</td>
<td>Regions denoted with the orange dot are unavailable. Druva services linked to this region are not available for use until the regions are operational.</td>
</tr>
<tr>
<td>Service Disruption</td>
<td>Red</td>
<td>All regions are unavailable and none of the Druva services are available for use until the regions are operational. When you hover on the region you can see how much storage a service consumes in the region.</td>
</tr>
</tbody>
</table>

The cloud status section shows service disruption for a region if it is unavailable for either inSync or Druva Phoenix. It is possible that the region unavailable for one of the products while it is available for the other service. To see if a region is available for Druva Phoenix or inSync, hover over the region and see more details about it.

For example, it is possible that a region is unavailable for Druva Phoenix while it is available for inSync, and the cloud status section shows service disruption. However, if the Druva Phoenix license is not attached to the account, the cloud status shows operational for that region since it is available for inSync.
Additional Services

In addition to the services above, you also see the following services:

- **Help Center**: Access the Help Center by clicking on the icon. The Help Center provides you access to the release announcements, Druva product documentation, and support resources.