Overview

As an administrator, you might need to remotely start a backup for a user device. The time required to back up data from the device depends on the amount of data that inSync is backing up. If it is the first backup from the user's device or if it is the first update after you changed the storage for the user, inSync takes a full backup. In such cases, it might take longer for the backup to complete.

Procedure

To start a backup for a user device

1. On the inSync Management Console menu bar, click Devices.
2. Select the device that you want to back up.
3. Click Backup Now.