Enable backup from mobile devices

Overview

You can allow users to backup data from their iOS and Android devices. When you enable backup from mobile devices, you can:

- Allow users to backup their mobile data. Users can also choose specific content for backup.
- Make backup across mobile devices mandatory.

Note: You can enable or disable backup from mobile devices through profiles. You cannot do this on an individual user level.

Behavioral changes in backup state

Following are the changes in the backup states and associated backup behavior before inSync Server 5.5 and in inSync Server 5.5.

<table>
<thead>
<tr>
<th>Backup state</th>
<th>Behavior before inSync Server 5.5</th>
<th>Behavior in inSync Server 5.5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Disabled</td>
<td>Backup is disabled.</td>
<td>Backup is disabled.</td>
</tr>
<tr>
<td>Optional</td>
<td>Backup is enabled.</td>
<td>Optional state is no longer available.</td>
</tr>
<tr>
<td></td>
<td>User can enable backup and select folders to be backed up.</td>
<td></td>
</tr>
<tr>
<td>Enabled or Mandatory</td>
<td>Backup is mandatory.</td>
<td>Backup is mandatory.</td>
</tr>
<tr>
<td></td>
<td>Administrator can select backup folders and inSync Mobile App will backup the folders compulsorily. inSync user has no control over the backup.</td>
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</tr>
<tr>
<td>Enabled or Mandatory + Allow users to change</td>
<td>Backup is enabled.</td>
<td>Backup is enabled.</td>
</tr>
<tr>
<td>Backup state</td>
<td>Behavior before inSync Server 5.5</td>
<td>Behavior in inSync Server 5.5</td>
</tr>
<tr>
<td>--------------</td>
<td>----------------------------------</td>
<td>--------------------------------</td>
</tr>
<tr>
<td>backup content and settings check boxes are selected</td>
<td>Administrator can mandate the folders to be backed up. inSync users too can select additional folders for backup. However, inSync users cannot remove the administrator-mandated folders from being backed up.</td>
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</tr>
</tbody>
</table>

**Enable backup from mobile devices**

To enable backup from mobile devices

1. On the {{insyncmenubar||, click Profiles.
2. Click the link of the profile for which you want to allow users to backup their mobile devices.
3. Click Devices tab, click Smartphones and Tablets > Edit. The Edit Device Backup Configuration window appears.
4. Select the Enable mobile backup checkbox.
5. As applicable, click Android or iOS platforms to configure the applications for backup.
6. Select the locations as applicable for backup.

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**Important** Due to Android OS limitations, inSync no longer backs up the App settings for Android devices.
Disable backup from mobile devices

To disable backup from mobile devices

1. On the inSync Management Console menu bar, click Profiles.
2. Click the link of the profile for which you do not want users to backup their mobile devices.
4. Click to clear the Enable mobile backup checkbox.
5. Click Save.

7. Click Save.