Update your inSync account password

Druva recommends that you set a strong password for your inSync account. Updating your password regularly helps securing your data.

Note:

• You cannot update your inSync password from inSync Client, if you are logged on to inSync Client using Single Sign-On (SSO) or Active Directory (AD) password. In this case, you must update your respective SSO or AD password. Contact your administrator for more details.

• Whenever you reset your inSync password, the passwords for all devices that are linked to your inSync account are also automatically updated.

Update your password using inSync Client

To update your password using inSync Client

1. Start the inSync Client.
2. On the navigation pane, click My Account.
3. Below the Password text box, click **Change Password**.
4. In the **New Password** box, type the new password.
5. In the **Verify** box, type the new password again.
6. Click **Change Password**.

**Update your password by using inSync Web**

To update your password by using inSync Web

1. **Open inSync Web**.
2. On the upper-right corner of the inSync Web portal, click **My Account**.
3. In the **Account Information** area, click **More > Change Password**. The **Change Password** window appears.
4. In the **Current Password** box, type your current password.
5. In the **Enter New Password** box, type your new password.
6. In the **Confirm New Password** box, type your new password again.
7. Click **Change Password**.