• **How to**

  - How to add an account member in CloudRanger
  - How to add Organization member in CloudRanger
  - How to associate elastic IPs detached after DR
  - How to change your password in Druva CloudRanger
  - How to clone an environment in CloudRanger
  - How to configure AWS to enable copying encrypted snapshots across accounts using CloudRanger
  - How to configure Azure SSO with CloudRanger
  - How to configure Okta SSO with CloudRanger
  - How to connect to VPC in a different region after DR
  - How to create a new environment in CloudRanger
  - How to disable an account in CloudRanger
  - How to download an invoice in Druva CloudRanger
  - How to enable or disable multi-factor authentication enforcement
  - How to generate reports in CloudRanger
  - How to perform CloudRanger sync operation
  - How to create or update the CloudFormation stack
  - How to remove an AWS account from CloudRanger
  - How to remove CloudRanger roles and policies from AWS account
  - How to remove Organization members in Druva CloudRanger
  - How to restore RDS instances using CloudRanger
  - How to set the Daily Auto Sync Time
How to upgrade from Trial to Freemium plan

- How to view audit items in CloudRanger
- How to view status or details of a backup job and the server schedule

**Troubleshooting**

- AMI backups fail with instance does not have a volume attached at root error
- Backup of RDS instance fails when attempting over 100 manual snapshots
- Copying images of EC2 BillingProduct codes to another AWS account fails
- File-level search jobs fail with no default VPC for this user error
- Instance does not have an AMI within its timeframe
- Multi-Factor Authentication failure with invalid security token error
- Snapshot and instance names do not match
- Unable to activate Windows license after restore as an instance from snapshot
- Unable to configure verification page
- Unable to create a snapshot as the database instance is not in available state
- Unable to generate reports on CloudRanger
- Unable to open files after restoring snapshots of Windows EC2 instance
- Unable to populate KMS keys for encrypted instances while trying to copy to secondary region
- Unable to power on the instance using server schedule
- Unable to specify Environment Mappings while creating a DR policy
- User is blocked
- VPC Cloning fails
- Zapier Integration will not be fired due to the current plan

**FAQs and Reference Reads**

- AWS configuration to enable cross-region copy of encrypted snapshots
- Execute Test vs Execute Failure of a DR Plan
- FAQs on Automated Disaster Recovery (ADR)
- FAQs on snapshots
- How are tagged resources recognized for backup in CloudRanger
- How CloudRanger ASG scheduling affects your Auto Scaling Group
- How is Amazon EBS snapshot billed when it is backed up by CloudRanger
- SSO setup FAQs
- Status types of Organization or Account member

https://docs.druva.com/Knowledge_Base/Druva_CloudRanger
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