Phoenix EOL policy

EOL Policy for Phoenix clients

The following policies are applicable to the Phoenix clients:

- **End-of-support (EOS):** Druva ends all support for the Phoenix client versions that are more than 18 months old and no patches are made available. Auto-upgrades will continue to work. Druva starts sending periodic reminders to its customers to ensure that they upgrade Phoenix clients to the latest version.

- **End-of-life (EOL):** EOL for a Phoenix client version means an end to all technical assistance, auto-upgrades, and bug fixes for that version. Phoenix client versions that are more than 24 months old may stop connecting to the cloud and all backups and restores may be blocked. During a Phoenix release, Druva publishes the tentative EOL date for the Phoenix client. Six months prior to the planned EOL date, Druva starts sending periodic reminders to its customers to ensure that they have sufficient time to upgrade.

EOL Policy for Phoenix CloudCache

Each release of Phoenix Cloud Cache provides new features and enhancements. Druva also releases patches and hotfixes for Phoenix CloudCache as and when required. As per Druva’s EOL policy, Druva supports the last two versions of Phoenix CloudCache. EOL for a Phoenix CloudCache version means an end to all technical assistance, auto-upgrades, and bug fixes for that version. Druva recommends that you periodically upgrade Phoenix CloudCache to the latest version.

Supported Phoenix client versions

Druva recommends its customers to periodically upgrade the Phoenix clients installed on the servers to the latest version.

---

**Note:** Druva will end the support for the Phoenix clients after 18 months of their release.

The following table lists the Phoenix client versions that Druva supports with Phoenix Cloud.

---

https://docs.druva.com/Phoenix/010_Release_details/Phoenix_EOL_policy
Updated: Mon, 20 Sep 2021 08:37:21 GMT
Powered by
<table>
<thead>
<tr>
<th>Phoenix Client Version</th>
<th>Release Date</th>
<th>End-of-Life Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Linux (RPM, DEB): 5.0.3-124771</td>
<td>August 16, 2021</td>
<td>August 16, 2023</td>
</tr>
<tr>
<td>• Windows (FS, SQL, NAS): 5.0.3-124771</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• CloudCache (Windows): Not applicable</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• CloudCache (Linux): Not applicable</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Backup Proxy: 5.0.3-125285</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• DR Proxy: 5.0.3-124699</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• HyperV FLR Proxy: 5.0.3-124749</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Phoenix Backup Store: 5.0.3-124882</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Oracle DTC: 5.0.0-124766</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Linux (RPM, DEB): 5.0.2-122071</td>
<td>July 19, 2021</td>
<td>July 19, 2023</td>
</tr>
<tr>
<td>• Windows (FS, SQL, NAS): 5.0.2-122071</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• CloudCache (Windows): Not applicable</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• CloudCache (Linux): Not applicable</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Backup Proxy: 5.0.2-121723</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• DR Proxy: 5.0.2-121597</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• HyperV FLR Proxy: Not applicable</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Phoenix Backup Store: 5.0.2-121854</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Oracle DTC: 5.0.0-122302</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Linux (RPM, DEB): 5.0.1-118923</td>
<td>June 21, 2021</td>
<td>June 21, 2023</td>
</tr>
<tr>
<td>• Windows (FS, SQL, NAS): 5.0.1-118923</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• CloudCache (Windows): 4.0-118871</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• CloudCache (Linux): 4.0-118754</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Backup Proxy: 5.0.1-118753</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• DR Proxy: 5.0.1-118752</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• HyperV FLR Proxy: 5.0.0-115451</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Phoenix Backup Store: 5.0.1-118977</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Oracle DTC: 5.0.0-118902</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Linux (RPM, DEB): 5.0.0-115437</td>
<td>May 17, 2021</td>
<td>May 17, 2023</td>
</tr>
</tbody>
</table>
• Windows (FS, SQL, NAS, HyperV): 5.0.0-115619
• CloudCache: 4.9.4-115619
• Backup Proxy: 5.0.0-115450
• DR Proxy: 5.0.0-115452
• HyperV FLR Proxy: 5.0.0-115451
• Phoenix Backup Store: 5.0.0-115522
• Oracle DTC: 5.0.0-115620

• Linux (RPM, DEB): 4.9.4-113111
• Windows (FS, SQL, NAS, HyperV): 4.9.4-113111
• CloudCache: 4.0-113111
• Backup Proxy: 4.9.4-113336
• DR Proxy: 4.9.4-113386 April 19, 2021 April 19, 2023
• HyperV FLR Proxy: 4.9.4-113338
• Phoenix Backup Store: 4.9.4-113366
• Oracle DTC: 4.9.3-113111

• Linux (RPM, DEB): 4.9.4-110537
• Windows (FS, SQL, NAS, HyperV): 4.9.4-110537
• CloudCache: Not applicable
• Backup Proxy: 4.9.4-110537
• DR Proxy: 4.9.3-108283 March 15, 2021 March 15, 2023
• HyperV FLR Proxy: Not applicable
• Phoenix Backup Store: 4.9.4-110685
• Oracle DTC: 4.9.3-110549

• Linux (RPM, DEB): 4.9.3-108455
• Windows (FS, SQL, NAS, HyperV): 4.9.3-108455
• CloudCache: 3.9-108455
• Backup Proxy: 4.9.2-106466
• DR Proxy: 4.9.3-108283 February 15, 2021 February 15, 2023
• HyperV FLR Proxy: 4.9.3-108455
• Phoenix Backup Store: 4.9.3-108330
• Linux (RPM, DEB): 4.9.2-106466
• Windows (FS, SQL, NAS, HyperV): 4.9.2-106466
• CloudCache: Not applicable
• Backup Proxy: 4.9.2-106466
• DR Proxy: 4.9.2-106616
• HyperV FLR Proxy: Not applicable
• Phoenix Backup Store: Not applicable

January 18, 2021 January 18, 2023

• Linux (RPM, DEB): 4.9.2-105285
• Windows (FS, SQL, NAS, HyperV): 4.9.2-105285
• CloudCache: Not applicable
• Backup Proxy: 4.9.2-104913
• DR Proxy: 4.9.2-104913
• HyperV FLR Proxy: 4.9.2-104913
• Phoenix Backup Store: Not applicable

December 21, 2020 December 21, 2022

• Linux (RPM, DEB): 4.9.1-103398
• Windows (FS, SQL, NAS, HyperV): 4.9.1-103398
• CloudCache: 3.9-103398
• Backup Proxy: 4.9.1-103436
• DR Proxy: 4.9.1-101573
• HyperV FLR Proxy: 4.9.1-103398
• Phoenix Backup Store: 4.9.1-103436

November 23, 2020 November 23, 2022

• Linux (RPM, DEB): 4.9.1-101583
• Windows (FS, SQL, NAS, HyperV): 4.9.1-101583
• CloudCache: Not applicable
• Backup Proxy: 4.9.1-102213
• DR Proxy: 4.9.1-101573
• HyperV FLR Proxy: Not applicable
• Phoenix Backup Store: 4.9.1-102243

October 19, 2020 October 2022
• Linux (RPM, DEB): 4.9.0-100101
• Windows (FS, SQL, NAS, HyperV): 4.9.0-100101
• CloudCache: 3.9.0-100101
• Backup Proxy: 4.9.0-100468
• DR Proxy: 4.9.0-100101
• HyperV FLR Proxy: 4.9.0-100101
• Phoenix Backup Store: 4.9.0-100101

October 05, 2020
October 05, 2022

• Linux (RPM, DEB): 4.9.0-100101
• Windows (FS, SQL, NAS, HyperV): 4.9.0-100101
• CloudCache: 3.9.0-100101
• Backup Proxy: 4.9.0-100468
• DR Proxy: 4.9.0-100101
• HyperV FLR Proxy: 4.9.0-100101
• Phoenix Backup Store: 4.9.0-100101

September 21, 2020
September 21, 2022

• Linux (RPM, DEB): 4.8.16-98358
• Windows (FS, SQL, NAS, HyperV): 4.8.16-98358
• CloudCache: Not applicable
• Backup Proxy: 4.8.16-98404
• DR Proxy: Not applicable
• HyperV FLR Proxy: 4.8.16-98236
• Phoenix Backup Store: Not applicable

August 17, 2020
August 17, 2022

• Linux (RPM, DEB): 4.8.15-96907
• Windows (FS, SQL, NAS, HyperV): 4.8.15-96907
• CloudCache: 3.8-96907
• Backup Proxy: 4.8.15-96907
• DR Proxy: 4.8.15-96907
• HyperV FLR Proxy: 4.8.15-96907
• Phoenix Backup Store: 4.8.15-97113

July 20, 2020
July 20, 2022
• Linux (RPM, DEB): 4.8.14-94748
• Windows (FS, SQL, NAS, HyperV): 4.8.14-94748
• CloudCache: Not applicable
• DR Proxy: 4.8.14-94748
• HyperV FLR Proxy: Not applicable
• Phoenix Backup Store: Not applicable

• Linux (RPM, DEB): 4.8.14-93903
• Windows (FS, SQL, NAS, HyperV): 4.8.14-93903
• CloudCache: Not applicable
• Backup Proxy: 4.8.14-93903                     June 01, 2020  June 01, 2022
• DR Proxy: Not applicable
• HyperV FLR Proxy: Not applicable
• Phoenix Backup Store: 4.8.14-94040

• Linux (RPM, DEB): Not applicable
• Windows (FS, SQL, NAS, HyperV): 4.8.14-93097
• CloudCache: Not applicable
• Backup Proxy: 4.8.14-93097                     May 18, 2020  May 18, 2022
• DR Proxy: Not applicable
• HyperV FLR Proxy: 4.8.14-93097
• Phoenix Backup Store: Not applicable

• Linux (RPM, DEB): 4.8.13-91382
• Windows (FS, SQL, NAS, HyperV): 4.8.13-91382
• CloudCache: Not applicable
• Backup Proxy: 4.8.13-91481                     April 20, 2020  April 20, 2022
• DR Proxy: Not applicable
• HyperV FLR Proxy: 4.8.13-91382
• Phoenix Backup Store: Not applicable
• Linux (RPM, DEB): 4.8.12-90736
• Windows (FS, SQL, NAS, HyperV): 4.8.12-90434
• CloudCache: Not applicable
• Backup Proxy: Not applicable
• DR Proxy: Not applicable
• HyperV FLR Proxy: Not applicable
• Phoenix Backup Store: Not applicable

April 06, 2020  April 06, 2022

• Linux (RPM, DEB): 4.8.11-87541
• Windows (FS, SQL, NAS, HyperV): 4.8.11-87541
• CloudCache: Not applicable
• Backup Proxy: 4.8.11-87483
• DR Proxy: 4.8.11-87508
• HyperV FLR Proxy: Not applicable
• Phoenix Backup Store: Not applicable

February 17, 2020  February 17, 2022

• Linux (RPM, DEB): 4.8.10-85833
• Windows (FS, SQL, NAS, HyperV): 4.8.10-85833
• CloudCache: Not applicable
• Backup Proxy: 4.8.10-85833
• DR Proxy: 4.8.10-85833
• HyperV FLR Proxy: 4.8.10-85833
• Phoenix Backup Store: Not applicable

January 21, 2020  January 21, 2022

• Linux (RPM, DEB): 4.8.9-84646
• Windows (FS, SQL, NAS, HyperV): 4.8.9-84646
• CloudCache: Not applicable
• Backup Proxy: 4.8.9-84646
• DR Proxy: 4.8.9-84646
• HyperV FLR Proxy: Not applicable
• Phoenix Backup Store: Not applicable

January 06, 2020  January 06, 2022

https://docs.druva.com/Phoenix/010_Release_details/Phoenix_EOL_policy
Updated: Mon, 20 Sep 2021 08:37:21 GMT
Powered by
• Linux (RPM, DEB): 4.8.9-83634
• Windows (FS, SQL, NAS, HyperV): 4.8.9-83634
• CloudCache: Not applicable
• Backup Proxy: 4.8.9-83532
• DR Proxy: Not applicable
• HyperV FLR Proxy: Not applicable
• Phoenix Backup Store: Not applicable

December 23, 2019   December 23, 2021

• Linux (RPM, DEB): 4.8.8-82429
• Windows (FS, SQL, NAS, HyperV): 4.8.8-82603
• CloudCache: 3.8-82603
• Backup Proxy: 4.8.8-82429
• DR Proxy: 4.8.8-82429
• HyperV FLR Proxy: 4.8.8-82429
• Phoenix Backup Store: 4.8.8-82429

December 06, 2019   December 06, 2021

• Linux (RPM, DEB): 4.8.8-81011
• Windows (FS, SQL, NAS, HyperV): 4.8.8-81011
• CloudCache: Not applicable
• Backup Proxy: 4.8.8-81045
• DR Proxy: 4.8.8-81586
• HyperV FLR Proxy: Not applicable
• Phoenix Backup Store: Not applicable

November 18, 2019   November 18, 2021

• Linux (RPM, DEB): 4.8.8-79929
• Windows (FS, SQL, NAS, HyperV): 4.8.8-79929
• CloudCache: Not applicable
• Backup Proxy: 4.8.8-80128
• DR Proxy: Not applicable
• HyperV FLR Proxy: Not applicable
• Phoenix Backup Store: Not applicable

November 04, 2019   November 04, 2021
- Linux (RPM, DEB): Not applicable
- Windows (FS, SQL, NAS, HyperV): Not applicable
- CloudCache: Not applicable
- Backup Proxy: 4.8.7-79132
  - October 21, 2019
  - October 21, 2021
- DR Proxy: Not applicable
- HyperV FLR Proxy: Not applicable
- Phoenix Backup Store: Not applicable

- Linux (RPM, DEB): 4.8.6-78269
- Windows (FS, SQL, NAS, HyperV): 4.8.6-78269
- CloudCache: Not applicable
- Backup Proxy: 4.8.6-78114
  - October 07, 2019
  - October 07, 2021
- DR Proxy: 4.8.6-78114
- HyperV FLR Proxy: Not applicable
- Phoenix Backup Store: Not applicable

- Linux (RPM, DEB): 4.8.6-76073
- Windows (FS, SQL, NAS, HyperV): 4.8.6-76073
- CloudCache: Not applicable
- Backup Proxy: 4.8.6-76224
  - September 16, 2019
  - September 16, 2021
- DR Proxy: 4.8.6-76224
- HyperV FLR Proxy: Not applicable
- Phoenix Backup Store: Not applicable

- Linux (RPM, DEB): 4.8.5-73715
- Windows (FS, SQL, NAS, HyperV): 4.8.5-73715
- CloudCache: 3.8-73233
- Backup Proxy: Not applicable
  - August 26, 2019
  - August 26, 2021
- DR Proxy: Not applicable
- HyperV FLR Proxy: Not applicable
- Phoenix Backup Store: Not applicable
• Linux (RPM, DEB): 4.8.4-72004
• Windows (FS, SQL, NAS, HyperV): 4.8.4-72004
• CloudCache: Not applicable
• Backup Proxy: Not applicable
• DR Proxy: 4.8.4-71390
• HyperV FLR Proxy: Not applicable
• Phoenix Backup Store: Not applicable