Log in to Phoenix Management Console

**Important** Starting July 2nd, 2018, you will see a new login page. For more information, see [Login and administrator experience change with the July 2018 cloud push](#). If you on-boarded after July 2nd, 2018, see [Log in to Druva Cloud Platform Console](#).

As an administrator, you receive an invitation email when your account is created. This email contains the following information:

- URL to access the Phoenix Management Console.
- Email address and password for the administrator to log on to the Phoenix Management Console.

Before you log on to Phoenix Management Console, keep the administrator account credentials, which you received in the Druva Phoenix invitation email, handy. If you did not receive the invitation email, Contact [Druva Support](mailto:support@druva.com).

**Important** After you set your new password, ensure you keep the password secure and remember it. Druva does not have access to your data and cannot reset your account password if you forget it. Only the Druva Cloud Administrators and Cloud administrators can reset the password of other administrators in your organization.

**Notes:**

- Druva Phoenix supports access to the Phoenix Management Console through secure HTTP (HTTPS).
- Use your administrator account credentials to log on to Druva Phoenix.
- If you forget your password, contact a cloud administrator in your organization. After a cloud administrator resets your password, you should receive an email containing the default password that Druva Phoenix sets for you. You can log on to Phoenix Management Console using the auto-generated password, and then [change your password](#).
- If you on-boarded with Druva Phoenix after July 2nd, 2018, see steps [for administrators who on-boarded with Druva Phoenix after July 2nd, 2018](#).

[https://docs.druva.com/Phoenix/025_Get_Started/090_Log_on_to_Phoenix_Management_Console](https://docs.druva.com/Phoenix/025_Get_Started/090_Log_on_to_Phoenix_Management_Console)
Log in to Druva Cloud

1. In a Web browser, open: https://phoenix.druva.com
2. Enter your administrator account credentials, and click Login.
3. If you are logging on for the first time,
   a. For File servers and MS-SQL server: Click Get Started.
   b. For VMware Infrastructure: Click Register Your VMware Setup.

Log in to GovCloud

Provides instructions for logging in to Druva Phoenix GovCloud.

1. In a Web browser, open: https://govphoenix.druva.com
2. Enter your administrator account credentials, and click Login.
3. If you are logging on for the first time,
   a. For File servers and MS-SQL server: Click Get Started.
   b. For VMware Infrastructure: Click Register Your VMware Setup.

For administrators who on-boarded with Druva Phoenix after July 2nd, 2018

Login experience is different for administrators who on-boarded with Druva Phoenix after July 2nd, 2018. Use the following steps to log in to Phoenix Management Console.

Log in to Druva Cloud

1. In a web browser, open: https://login.druva.com
2. Enter your administrator account credentials, and click Login.

   **Important:** If you have licensed Druva Phoenix as well as inSync and if you have not merged both the accounts, on the next page you get an option to select the product. Select Phoenix and click Next.

   Druva recommends you to merge your Druva Phoenix and inSync accounts. This offers you a unified experience from the Druva Cloud Platform Console. To merge your Druva Phoenix and inSync accounts, contact Druva Support.

3. On the Phoenix Management Console page, click > Phoenix to launch the Phoenix Management Console.
Log in to GovCloud

Provides instructions for logging in to Druva Phoenix GovCloud.

1. In a web browser, open: https://govlogin.druva.com
2. Enter your administrator account credentials, and click Login.