Activate the inSync client on your first laptop

Before you begin

Before you activate the inSync client on your first laptop, ensure the following:

• You are logged on to your laptop using your own credentials.
• You have received the inSync account activation email and have it handy.
• You have confirmed with your inSync administrator about the credentials that you will use to activate the inSync client. You can activate the inSync client using your inSync account credentials, your single sign-on credentials, or your Active Directory credentials.
• You have installed the inSync client on your laptop.
• You have the proxy server details. You require proxy server details only if the inSync client has to contact the inSync Server through a proxy server.

Procedure

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2. Select the appropriate inSync edition from the drop-down box

   Note: If you want to know the inSync edition that your organization is using, contact your administrator.

   ◦ If your organization is using the inSync On-premise edition, select **On-premise**.
   ◦ If your organization is using the inSync Cloud edition, select **inSync Cloud**.
   ◦ If your organization is using GovCloud, select **inSyncGovCloud**.

3. Provide the appropriate information for each field.

<table>
<thead>
<tr>
<th>Field</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Email</td>
<td>Type the email address for your inSync account.</td>
</tr>
<tr>
<td>Password</td>
<td>Type the password for your inSync account.</td>
</tr>
<tr>
<td></td>
<td>If you are using single sign-on credentials for your inSync account, keep the <strong>Password</strong> box empty. After you click <strong>Activate</strong>, a window appears. Type your single sign-on password in that window.</td>
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</tbody>
</table>

4. Click **Activate**.

   ◦ The **Reset Druva inSync Password** window appears. Proceed to **step 5** to enter your new password.
   OR
   ◦ If you are using your single sign-on credentials to activate, enter your single sign-on password on the window displayed after you click **Activate**.
OR

- If the inSync client must contact the inSync Server through a proxy server, a window requesting the proxy server details appears after you click **Activate**. To configure proxy settings, see [Configure proxy settings during inSync activation](#).

OR

- If inSync client displays a message stating **Server security certificate is not trusted by inSync**, contact your inSync Administrator for further course of action.

5. In the **New password** box, type a new password for your inSync account.
6. In the **Confirm password** box, type the password for your inSync account again.
7. Click **Continue**.